

# Quality Policy

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## ULTra Global Quality Policy Statement

Ultra Global Ltd. is committed to a quality management system dedicated to meeting the requirements of its customers and of all regulatory requirements applicable to its products and services. These products and services include the design, build, operation and maintenance of the Ultra Personal Rapid Transport (PRT) system, as well as the provision of studies or consultancy for PRT systems. This quality management system will as a minimum meet the ISO9001:2008 standard, and be subject to continual review and improvement.

Objectives will be established to ensure that the requirements of this policy are met and performance against these objectives will be monitored and reviewed by management. Communication of this policy throughout the Company and staff training will be key in the achievement of these objectives.

The Company is dedicated to meeting in full and where possible exceeding customer expectations, whether these customers are clients buying Ultra systems or services, or a member of the public travelling on the Ultra PRT system. To ensure successful implementation of this policy staff are responsible for identifying and satisfying customer requirements and raising with management areas where improvements in customer satisfaction can be made.

The Company is committed to operating with safety as its key priority; in its transport products, in the design, consultancy, and operating services it provides, and in the operation of the business. The Company will seek to design and deliver transportation solutions and services in an environmentally sustainable and a socially aware manner.

The Company will establish processes and procedures that assist in the realisation of the needs and objectives of the business. Staff have an obligation to follow and conform with these processes and procedures and to make recommendations for improvement.

The company is determined to set a standard of quality that will serve to promote the concept of Personal Rapid Transit around the world.